

Manager Knowledge Management and Collaboration

Posting Number: 13860

Job Family: Information Technology

Location: Calgary, AB

Suncor Energy is a unique and sustainable Canadian integrated energy company - Suncor combines a leading position in oil sands, with complementary operations in refining and marketing, North American natural gas production and conventional oil production internationally and offshore East Coast Canada.

We operate our businesses reliably and efficiently and by strategically developing energy resources to meet growing consumer demands. Suncor is also committed to contributing to the well-being of the communities where we operate.

As an employer, Suncor is one of the best companies in Canada providing tremendous future potential where talented people thrive.

Main Role

Knowledge Management and Collaboration (KM&C) is essential for any large organization to be successful, as it ensures we maintain critical information within the organization. Sharing information becomes a way we do business. The purpose of this role is to establish a strategy related to KM&C, develop a plan and a roadmap for the implementation of the strategy and the implementation to the strategy.

Key Responsibilities

- Strategy development and plan for implementation related to Knowledge Management and Collaboration
- Assess what work has done throughout the business related to KM&C to date.
- Conduct a knowledge inventory to determine critical gaps exist
- Coordinate all aspects of organizational KM analysis activities
- Identify specific problems/opportunities to address
- Design survey questions and communications about KM&C
- Identify areas where process change may improve utilization of collective knowledge
- Establish and implement a community of practice framework; advise and support existing communities of practice
- Develop a toolkit to provide awareness of KM&C processes and tools available
- Mentorship strategy and approach (liaison with HR and Business Process Learning)
- Work with the business to instill and improve ways of working
- Effectively manage this change via effective change management and communication throughout Suncor
- Develop a comprehensive knowledge retention strategy and process to identify and transfer business critical knowledge prior to retirements and other employee departures
- Assist in the implementation of identified best practices and process improvements

Education/Experience

- Masters level degree in Knowledge management or similar
- Developed a KM strategy in the past; managed a Knowledge Management implementation in a large organization
- Industry knowledge
- Strong facilitation skills

- Should have experience in preparing questionnaires.
- Should have good communication skills.
- Minimum of 10 years experience in Knowledge Management
- Experience meeting and presenting to senior leadership

WHAT MAKES US ATTRACTIVE

When you join Suncor Energy, you're signing on with a dynamic leader that has built a solid foundation for both business and employee success through a 'total rewards' approach to compensation – both monetary and non-monetary. Providing a flexible package that can be adjusted to suit the changing needs of your life, which includes:

- Competitive Base Salary and Compensation Programs
- Attractive Annual Incentive Program
- Flexible Benefits Package
- Personal Time-Off Days
- Rewarding Pension & Savings Plans

Suncor is committed to employment equity and encourages applications from all qualified individuals.

Please apply to www.suncor.com/careers - posting #13860