

M32

A Tale of Two Projects: Project Management Approaches

Debra Power

Public Works & Government Services Canada

Over the last 10 years there have been a few 'hits' and a few 'misses' as we delivered information management solutions to the Canadian Federal Government. Receiving great reviews from one successful project did not necessarily translate to success at another department. Often a missing factor to a successful new solution is the direct relationship between 'new functionality' and 'old processes.' A 'records' focused implementation and a 'business process' implementation are two diverse tactics used for deployment. This session is a comparison of the project management methodologies utilized for the two projects, Heritage Canada and Public Safety and Emergency Preparedness Canada (PSEPC). Heritage Canada has developed a 2010 GamePlan. An information management solution that meets the business need of event planning activities and the management of resulting information. Public Safety and Emergency Preparedness Canada will meet its information management mandate with the rollout of RDIMS. A Canadian Federal Government solution for records and document management.