

W21 Raising the Bar – Improving the Design & Architecture of EDRMS Solutions

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The presentation examines how EDRM systems can be designed more intelligently; by both system implementers and software designers. It addresses how we can:

- Incorporate new and existing functionality into EDRM systems - such as thesaurus based searching - which could facilitate easier searching for the business user.
- Make use of known relationships (i.e. between people, functions, processes) to facilitate more systematic capture of information
- Create more flexible classification models which enable different views for different types of users.
- Facilitate the automation of retention management by linking knowledge (captured through the DIRKS analysis) which may indicate the retention value of records.
- Analyze business requirements to create improved models for EDRM design; and
- Translate business requirements into rigorous software design specifications.